



# SENTRAL EDUCATION

## Parent FAQs



### What is it?

The Sentral Parent app is designed for parents to be more informed about their child/ward while at school. This app makes it very easy to monitor different aspects of your child's education and interact with our school.



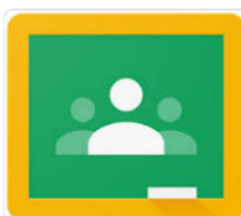
### What can you expect to see?

Posts will include information about teaching and learning, upcoming events, assessment notifications and student achievements. Daily and attendance notifications will continue to be provided via the Sentral parent portal.



### Will posts be only about my child/ward?

Most of the posts will be about the class' learning journey, however, you will also receive personal information about your child/ward achievements from time to time. This may be about their academic, social or wellbeing achievements.



### Will there be any learning material posted on the app?

During assessment periods, Teachers will provide a copy of assessment tasks issued. However, in the current time, The Google Classroom platform is the best place to look for learning and support material.



### Can I use the app to directly communicate with my child's teacher?

Yes. You can send them a direct message through the app, however, it is preferred that you contact your child/ward's teacher directly by phoning the school on 96013999 and asking to speak to your child/ward's teacher.



### How do I join the app?

Some time this week, we will email you a letter that includes a family access key. You must register your account by clicking on the link provided in the letter and following the prompts. Once you have registered, download the "Sentral for Parents" App on your smart phone. This will allow you to receive all messages and notification directly to your phone. Please make sure that all family members use the same email provided to the school.